## BALJIT SECURITIES PVT. LTD. CDSL

Format for Investor Complaints Data to be displayed by Depository Participant on their respective websites

## Data for every month ending April 2025

SN	Received from	Carried forward from pervious month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**	Average Resolution on time^ (in days)
						Pending for for less than 3 months 3 months	
1	2	3	4	5	6	7	8
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORE S)	0	0	0	0		
3	Depositories	0	0	0	0		
4	Other Sources (if any)	0	0	0	0		
5	Grand Total	0	0	0	0	0	

## Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	May-2024	1	0	0	1
2	Jun-2024	1	0	0	1
3	Jul-2024	1	0	0	1
4	Aug-2024	1	0	0	1
5	Sep-2024	1	0	0	1
6	Oct-2024	1	0	0	1
7	Nov-2024	1	0	1	0
8	Dec-2024	0	0	0	0
9	Jan-2025	0	0	0	0
10	Feb-2025	0	0	0	0

11	Mar-2025	0	0	0	0
12	Apr-2025	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## Trend of annual disposal of complaints

SN	Year	Carried forward	Received during	Resolved	Pending at
		from previous	the year	during the	the end ofthe
		year		year	year
1	2017-18	NIL	NIL		
2	2018-19	NIL	NIL		
3	2019-20	NIL	NIL		
4	2020-21	NIL	NIL		
5	2021-22	NIL	NIL		
6	2022-23	NIL	NIL		
7	2023-24	NIL	2	1	1
8	2024-25	1	NIL	1	NIL
9	2025-26	NIL	NIL		

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in thecurrent month divided by total number of complaints resolved in the current month.