BALJIT SECURITIES PVT. LTD. CDSL

Format for Investor Complaints Data to be displayed by Depository Participant on their respective websites

Data for every month ending February 2025

| SN | Received from | Carried forward from pervious month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** | Resolution on time^ (in days) |
|----|-------------------------------|---|---------------------------------|------------------|-----------|--|-------------------------------|
| | | | | | | Pending for less than 3 months Pending for 3months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORE S) | 0 | 0 | 0 | 0 | | |
| 3 | Depositories | 0 | 0 | 0 | 0 | | |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | | |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|----------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Mar-2024 | 1 | 0 | 0 | 1 |
| 2 | Apr-2024 | 1 | 0 | 0 | 1 |
| 3 | May-2024 | 1 | 0 | 0 | 1 |
| 4 | Jun-2024 | 1 | 0 | 0 | 1 |
| 5 | Jul-2024 | 1 | 0 | 0 | 1 |
| 6 | Aug-2024 | 1 | 0 | 0 | 1 |
| 7 | Sep-2024 | 1 | 0 | 0 | 1 |
| 8 | Oct-2024 | 1 | 0 | 0 | 1 |
| 9 | Nov-2024 | 1 | 0 | 1 | 0 |
| 10 | Dec-2024 | 0 | 0 | 0 | 0 |

| 11 | Jan-2025 | 0 | 0 | 0 | 0 |
|----|-------------|---|---|---|---|
| 12 | Feb-2025 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |
| | | | | | |

^{*}Should include complaints of previous months resolved in the current month, if any.

Trend of annual disposal of complaints

| SN | Year | Carried forward | Received during | Resolved | Pending at |
|----|---------|-----------------|-----------------|------------|---------------|
| | | from previous | the year | during the | the end ofthe |
| | | year | | year | year |
| 1 | 2017-18 | NIL | NIL | | |
| 2 | 2018-19 | NIL | NIL | | |
| 3 | 2019-20 | NIL | NIL | | |
| 4 | 2020-21 | NIL | NIL | | |
| 5 | 2021-22 | NIL | NIL | | |
| 6 | 2022-23 | NIL | NIL | | |
| 7 | 2023-24 | NIL | 2 | 1 | 1 |

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in thecurrent month divided by total number of complaints resolved in the current month.