# **BALJIT SECURITIES PVT. LTD.**

### CDSL

Format for Investor Complaints Data to be displayed by Depository Participant on their respective websites

## Data for every month ending December 2024

| SN | Received<br>from              | Carried<br>forward<br>from<br>pervious<br>month | Received<br>during the<br>month | Total<br>Pending | Resolved* | Pending at the<br>month**<br>Pending<br>for<br>less than 3<br>months | Pending<br>for<br>more than<br>3months | Average<br>Resolution on<br>time^ (in<br>days) |
|----|-------------------------------|---|---------------------------------|------------------|-----------|--|--|--|
| 1  | 2                             | 3   | 4                               | 5                | 6         | 7  |  | 8  |
| 1  | Directly<br>from<br>Investors | 0   | 0                               | 0                | 0         | 0  |  | 0  |
| 2  | SEBI<br>(SCORE<br>S)          | 0   | 0                               | 0                | 0         |  |  |  |
| 3  | Depositories                  | 0   | 0                               | 0                | 0         |  |  |  |
| 4  | Other<br>Sources<br>(if any)  | 0   | 0                               | 0                | 0         |  |  |  |
| 5  | Grand<br>Total                | 0   | 0                               | 0                | 0         | 0  |  |  |

#### Trend of monthly disposal of complaints

| SN | Month    | Carried forward<br>from previous<br>month | Received | Resolved* | Pending** |
|----|----------|---|----------|-----------|-----------|
| 1  | 2        | 3   | 4        | 5         | 6         |
| 1  | Jan-2024 | 1   | 0        | 0         | 1         |
| 2  | Feb-2024 | 1   | 0        | 0         | 1         |
| 3  | Mar-2024 | 1   | 0        | 0         | 1         |
| 4  | Apr-2024 | 1   | 0        | 0         | 1         |
| 5  | May-2024 | 1   | 0        | 0         | 1         |
| 6  | Jun-2024 | 1   | 0        | 0         | 1         |
| 7  | Jul-2024 | 1   | 0        | 0         | 1         |
| 8  | Aug-2024 | 1   | 0        | 0         | 1         |
| 9  | Sep-2024 | 1   | 0        | 0         | 1         |
| 10 | Oct-2024 | 1   | 0        | 0         | 1         |

| 11 | Nov-2024    | 1 | 0 | 1 | 0 |
|----|-------------|---|---|---|---|
| 12 | Dec-2024    | 0 | 0 | 0 | 0 |
|    | Grand Total | 0 | 0 | 0 | 0 |
|    |             |   |   |   |   |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#### Trend of annual disposal of complaints

| SN | Year    | Carried forward | Received during | Resolved   | Pending at     |
|----|---------|-----------------|-----------------|------------|----------------|
|    |         | from previous   | the year        | during the | the end of the |
|    |         | year            |                 | year       | year           |
| 1  | 2017-18 | NIL             | NIL             |            |                |
| 2  | 2018-19 | NIL             | NIL             |            |                |
| 3  | 2019-20 | NIL             | NIL             |            |                |
| 4  | 2020-21 | NIL             | NIL             |            |                |
| 5  | 2021-22 | NIL             | NIL             |            |                |
| 6  | 2022-23 | NIL             | NIL             |            |                |
| 7  | 2023-24 | NIL             | 2               | 1          | 1              |