

**BALJIT SECURITIES PVT. LTD.**

**CDSL**

**Format for Investor Complaints Data to be displayed by Depository Participant on their respective websites**

**Data for every month ending Oct 24**

SN	Received from	Carried forward from pervious month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3months	
1	2	3	4	5	6	7		8
1	Directly from Investors	1	0	1	0	1		0
2	SEBI (SCORE S)	0	0	0	0			
3	Depositories	0	0	0	0			
4	Other Sources (if any)	0	0	0	0			
5	<b>Grand Total</b>	1	0	1	0	1		

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Nov-2023	1	0	0	1
2	Dec-2023	1	0	0	1
3	Jan-2024	1	0	0	1
4	Feb-2024	1	0	0	1
5	Mar-2024	1	0	0	1
6	Apr-2024	1	0	0	1
7	May-2024	1	0	0	1
8	Jun-2024	1	0	0	1
9	Jul-2024	1	0	0	1
10	Aug-2024	1	0	0	1

11	Sep-2024	1	0	0	1
12	Oct-2024	1	0	0	1
	<b>Grand Total</b>	1	0	0	1

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	NIL	NIL		
2	2018-19	NIL	NIL		
3	2019-20	NIL	NIL		
4	2020-21	NIL	NIL		
5	2021-22	NIL	NIL		
6	2022-23	NIL	NIL		
7	2023-24	NIL	2	1	1