



## Process of complain and tracking complain status

### 1. Procedure for filling a complaint- Baljit Securities Pvt. Ltd

- a. Email to [response@baljitgroup.com](mailto:response@baljitgroup.com)
- b. Mention your PAN, UCC, DP ID
- c. Mention the date and time of incident
- d. Details of complain
- e. Attach supporting documents

#### Status of the complaint filed:

For Status of the Complaint filed, the response will be received on your registered email address within seven working days from the date of complaint filed.

### 2. National Stock Exchange of India Ltd.-NSE

- a) Select the link : <https://investorhelpline.nseindia.com/NICEPLUS/>
- b) Register through NICE Plus portal ( click on New User )
- c) Login to NICE Plus portal through registered user id
- d) Click on 'Add Complaints' tab
- e) Fill in the required details in Complaint Form
- f) Click on 'Submit'
- g) Verify the details entered in the complaint form. Click on 'Confirm' to register complaint
- h) Complaint registered. Unique reference no generated for the complaint
- i) View status of your complaint through Dashboard
- j) For User Manual Click Here
- k) Click the link for tracking the status of complain: <https://www.nseindia.com/invest/arbitration-status>

### 3. BSE Ltd.-BSE

- a) Select the link : <https://bsecrec.bseindia.com/ecomplaint/frnInvestorHome.aspx>
- b) E Complaint Investor Portal
- c) New Complain / Complain Track the complaint status, select required filed
- d) New Complain
- e) Are you an existing Investor Yes or No, Select required filed
- f) Fill up the information
- g) Select **Track the complain status** to know the complaint status

### 4. Multi Commodity Exchange of India Ltd.-MCX

- a) Select the link : <https://www.mcxindia.com/Investor-Services/grievances/register-e-complaint>
- b) Click the Register Complain
- c) Create log id
- d) Follow step by step to lodge complain
- e) Select the link to track complain status : <https://www.mcxindia.com/Investor-Services/grievances/complaint-status>



**5. Central Depository Services India Ltd.-CDSL**

- a) Select the link: <https://www.cdslindia.com/Footer/grievances.aspx>
- b) Select the option to Post your Complaints
- c) Fill the required filed
- d) Select **Enquire your complaints** to tract your complaint status
- e) Put your email ids and follow the steps

**6. Securities and Exchange Board of India –SEBI**

- a) Select the link - <https://scores.sebi.gov.in/>
- b) Select Investor Corner
- c) Create Log in id
- d) Follow step by step to lodge complain & Tract complain status