

Process of complain and tracking complain status

1. Procedure for filing a complaint - Baljit Securities Pvt. Ltd

- a. Email to response@baljitgroup.com
- b. Mention your PAN, UCC, DP ID
- c. Mention the date and time of incident
- d. Details of complain
- e. Attach supporting documents

Status of the complaint filed:

For Status of the Complaint filed, the response will be received on your registered email address within seven working days from the date of complaint filed.

2. National Stock Exchange of India Ltd.-NSE

- a. Select the link : <https://investorhelpline.nseindia.com/NICEPLUS/>
- b. Register through NICE Plus portal (click on New User)
- c. Login to NICE Plus portal through registered user id
- d. Click on 'Add Complaints' tab
- e. Fill in the required details in Complaint Form
- f. Click on 'Submit'
- g. Verify the details entered in the complaint form. Click on 'Confirm' to register complaint
- h. Complaint registered. Unique reference no generated for the complaint
- i. View status of your complaint through Dashboard
- j. For User Manual Click Here
- k. Click the link for tracking the status of complain - <https://www.nseindia.com/invest/arbitration-status>

2. Bombay Stock Exchange Ltd.-BSE

- a. Select the link : <https://bseers.bseindia.com/ecomplaint/frmInvestorHome.aspx>
- b. E Complaint Investor Portal
- c. New Complain / Complain Tract the complain status, select required filed
- d. New Complain
- e. Are you an existing Investor Yes or No, Select required filed
- f. Fill up the information
- g. Select **Track the complain status** to know the status of complain

3. Multi Commodity Exchange of India Ltd.-MCX

- a. Select the link : <https://www.mcxindia.com/Investor-Services/grievances/register-e-complaint>
- b. Click the Register Complain
- c. Create log id
- d. Follow step by step to lodge complain
- e. Select the link to track complain status - <https://www.mcxindia.com/Investor-Services/grievances/complaint-status>

4. Central Depository Services India Ltd.-CDSL

- a. Select the link: <https://www.cdslindia.com/Footer/grievances.aspx>
- b. Select the option to Post your Complaints
- c. Fill the required filed
- d. Select **Enquire your complaints** to tract your complaint status
- e. Put your email id & follow the steps

5. Securities and Exchange Board of India –SEBI

- a. Select the link - <https://scores.gov.in/scores/Welcome.html>
- b. Select Investor Corner
- c. Create Log in id
- d. Follow step by step to lodge complain & Tract complain status