

Process of complain and tracking complain status

1. Baljit Securities Pvt. Ltd. -BSPL

- a. Email to response@baljitgroup.com
- b. Mention your PAN, UCC, DP ID
- c. Mention the date and time of incident
- d. Details of complain
- e. Attach supporting documents
- f. Also email to : response@baljitgroup.com to know your complain status

2.National Stock Exchange of India Ltd.-NSE

- a. Select the link : <https://investorhelpline.nseindia.com/NICEPLUS/>
- b. Register through NICE Plus portal (click on **New User**)
- c. **Login** to NICE Plus portal through registered user id
- d. Click on 'Add Complaints' tab
- e. Fill in the required details in Complaint Form
- f. Click on 'Submit'
- g. Verify the details entered in the complaint form. Click on 'Confirm' to register complaint
- h. Complaint registered. Unique reference no generated for the complaint
- i. View status of your complaint through Dashboard
- j. For User Manual **Click Here**
- k. Click the link for tracking the status of complain:<https://www.nseindia.com/invest/arbitration-status>

2.BSE Ltd.-BSE

- a. Select the link : <https://bseers.bseindia.com/ecomplaint/frmInvestorHome.aspx>
- b. E Complaint Investor Portal
- c. New Complain / Complain Tract the complain status, select required filed
- d. New Complain
- e. Are you an existing Investor Yes or No, Select required filed
- f. Fill up the information
- g. Select **Tract the complain status** to know the complain status

3.Multi Commodity Exchange of India Ltd.-MCX

- a. Select the link : <https://www.mcxindia.com/Investor-Services/grievances/register-e-complaint>
- b. Click the Register Complain
- c. Create log id
- d. Follow step by step to lodge complain
- e. Select the link to track complain status :<https://www.mcxindia.com/Investor-Services/grievances/complaint-status>

4. Central Depository Services India Ltd.-CDSL

- a. Select the link: <https://www.cdslindia.com/Footer/grievances.aspx>
- b. Select the option to Post your Complaints
- c. Fill the required filed
- d. Select **Enquire your complaints** to tract your complaint status
- e. Put your email ids and follow the steps

5.Securities and Exchange Board of India –SEBI

- a. Select the link - <https://scores.gov.in/scores/Welcome.html>
- a. Select Investor Corner
- b. Create Log in id
- c. Follow step by step to lodge complain & Tract complain status