

**BALJIT METALS PVT. LTD.**

**MCX**

**Format for Investor Complaints Data to be displayed by Trading Member on their respective websites**

**Data for every month ending**

S N	Received from	Carried forwar d from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resoluti on time^ (in days)
						Pending for less than 3month s	Pending for more than 3 month s	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORE S)	0	0	0	0	0		0
3	Stock Exchanges	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	0	0	0	0	0		0

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April -2022	0	0	NA	NA
2	May-2022	0	0	NA	NA
3	June-2022	0	0	NA	NA
4	July-2022	0	0	NA	NA
5	Aug-2022	0	0	NA	NA
6	Sept-22	0	0	NA	NA
7	Oct-22	0	0	NA	NA

8	Nov-22	0	0	NA	NA
9	Dec-22	0	0	NA	NA
10	Jan-23	0	0	NA	NA
11	Feb-23	0	0	NA	NA
12	Mar-23	0	0	NA	NA
	<b>Grand Total</b>	0	0	NA	NA

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### **Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	NIL	NIL	NA	NA
2	2018-19	NIL	NIL	NA	NA
3	2019-20	NIL	NIL	NA	NA
4	2020-21	NIL	NIL	NA	NA
5	2021-22	NIL	NIL	NA	NA
	<b>Grand Total</b>	NIL	NIL	NA	NA

Note: Note: Company has surrendered its membership on 07.10.2020 and approval is yet to receive