# BALJIT SECURITIES PVT. LTD

**Format for Investor Complaints Data to be displayed by Trading Member on theirrespective websites**

**Data for every month ending**

| SN | Received from | Carried forwar d from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** | | Average Resoluti on time^ (in days) |
|---|---|---|---|---|---|---|---|---|
| | | | | | | Pending for less than 3month s | Pending for more than 3 month s | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | | | | | | | |
| 2 | SEBI (SCORE S) | | | | | | | |
| 3 | Stock Exchanges | | | | | | | |
| 4 | Other Sources (if any) | | | | | | | |
| 5 | **Grand Total** | | | | | | | |

**Trend of monthly disposal of complaints**

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April -2022 | NIL | NIL | NA | NA |
| 2 | May-2022 | NIL | NIL | NA | NA |
| 3 | June-2022 | NIL | NIL | NA | NA |
| 4 | July-2022 | NIL | NIL | NA | NA |
| 5 | Aug-2022 | NIL | NIL | NA | NA |
| 6 | Sept-22 | NIL | 1 | 0 | 1 |
| | March-YYYY | | | | |
| | **Grand Total** | | | | |

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
^Average resolution time is the sum total of time taken to resolve each complaint in thecurrent month divided by total number of complaints resolved in the current month.


**Trend of annual disposal of complaints**

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end ofthe year |
|---|---|---|---|---|---|
| 1 | 2017-18 | NIL | NIL | NA | NA |
| 2 | 2018-19 | NIL | 1 | 1 | 0 |
| 3 | 2019-20 | NIL | NIL | NA | NA |
| 4 | 2020-21 | NIL | NIL | NA | NA |
| 5 | 2021-22 | NIL | 1 | 1 | 0 |
|  | **Grand Total** | NIL | 1 | 1 | 0 |